

PERSONNEL COMMENDATIONS/COMPLAINTS 2021 SUMMARY

CARBONDALE POLICE DEPARTMENT 2021 ANNUAL REPORT

The following is a summary of the Professional Standard/Personnel Complaints for 2021:

Commendations: 95
Informal Complaints: 4
Formal Complaints: 2
Administrative: 9

Total for Year: 95

Commendations/Recognition:

Citizen Initiated: 28
Department Initiated: 62
Outside Agency Initiated: 5

Disposition for Complaints:

Proper Conduct: 4
Improper Conduct: 1
Insufficient Evidence: 3
Unfounded: 3
Open: 4
Administratively Closed: 3

The Standards of the City of Carbondale Police Department are among the highest in the nation. Our Policies and Procedures have been reviewed and endorsed by the Commission on Accreditation for Law Enforcement Agencies from 1991 to 2011 and by the Illinois Law Enforcement Accreditation Program from 2011 to 2014. Since 2014, the Department has utilized the Lexipol policy management system to ensure it operates under the national best practice policies and procedures which are in compliance with Federal and State Statutes, as well as current case law. The Carbondale Police Department's effectiveness as a service agency was measured in part by the support of our community. Our Department encouraged and reported citizens' recommendations for improvement and welcomed both commendations and complaints concerning our personnel in the performance of their duties. The Department facilitated the collection of this information by adding step by

Summary by general type:

Rudeness/Standard of Conduct: 6
Improper Investigation: 1
Improper Use of Force: 3
Harassment: 0
Negligence: 2
Criminal: 1

Department Initiated: 2

Specialized Reporting:

Bias-Based Enforcement Complaints: 0

"In the absence of a specific report, no person shall be subject to a stop, frisk, detention or search when such action is based solely and impermissibly on the person's race, color, sex, ethnicity, ancestry, gender, religion, age, disability, sexual orientation, financial status, or national origin, or upon the officer's perception of any person's race, color, sex, ethnicity, ancestry, gender, religion, age, disability, sexual orientation, financial status, or national origin. Specifically, members of the Carbondale Police Department will not engage in any activities that are discriminatory or indicative of a practice of racial profiling." CPD Policy 401.

step instructions for making recommended commendations and complaints on the City of Carbondale Police website.

The City of Carbondale Police Department's Professional Standards Unit investigated all complaints against Department personnel regardless of the source of such complaints. Each complaint was investigated through a standardized process to ensure fair and impartial findings for both the complainant and the employee. All commendations or recognitions of exemplary service were added to the employee's personnel file.

The City of Carbondale Police Department is pleased to provide you with a summary of findings of the Professional Standards Unit for 2021.

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21-03-01: Classified as an Administrative Review. No complaint paperwork filed. In 2013 the complainant was arrested for trespassing. Complainant said the arresting officer in 2013 was rude to her. The arresting officer no longer works for the Carbondale Police Department (retired). The complainant was called multiple times to gather further information, but they never returned any calls. This was administratively closed due to lack of cooperation.

21-03-02: Classified as an Informal Investigation. The complainant called police to report an amplified sound complaint from a large house party near their home. The complainant requested police services. Complainant waited for police to arrive and they never did. The investigation showed the telecommunicator who handled the call failed to open a call in the CAD system and failed to send an officer. Improper Conduct was found and disciplinary action was taken with the telecommunicator.

21-06-01: Classified as an Administrative Review. No complaint paperwork filed. Complainant reported an officer forwarded sensitive information to his wife. Complainant also reported the same officer was having an affair with his wife. The investigation showed no emails were forwarded to the wife and there was no evidence of an affair taking place. The complaint was unfounded.

21-06-02: Classified as an Administrative Review. No complaint paperwork filed. Complainant reported an officer used excessive force when arresting the complainant during an aggravated unlawful use of weapon call. The investigation showed proper conduct by officers involved.

21-07-01: Classified as an Administrative Review. No complaint paperwork filed. Complainant saw an officer talking to a juvenile. Complainant told the officer they could not talk to a juvenile without their parent(s) being present. The complainant was informed the juvenile was not under arrest and the officer did nothing wrong. This was unfounded.

21-07-02: Classified as an Administrative Review. No complaint paperwork filed. Complainant left the hospital Against Medical Advice (AMA) after learning the hotel they were staying at removed their belongings. The hospital called CPD to assist in locating the complainant. An officer located the complainant and took them back to the hotel. The complainant alleged the officer was rude and illegally entered their hotel room and removed their belongings. The investigation showed proper conduct on behalf of the officer.

21-08-01: Classified as an Informal Investigation. An anonymous complainant reported the officer who handled their traffic accident was joking and laughing with the at fault driver of the crash. Complainant also alleged the officer did not know basic Illinois Vehicle Code laws. The investigation showed proper conduct on behalf of the officer.

21-08-02: Classified as an Administrative Review. No complaint paperwork filed. Complainant alleged an officer inappropriately touched her over a year ago. The complainant did not wish to file a complaint as long as the officer apologized. The investigation showed the claim was unfounded. The complainant suffers from mental health issues.

21-09-01: Department Initiated complaint. Chief Reno initiated an administrative review of an incident involving an off-duty police officer. The police officer's spouse called local law enforcement and reported her and her spouse were involved in a domestic dispute. The local law enforcement responded and conducted an investigation. Both parties involved advised they were only arguing and nothing physical occurred. The investigation showed the officer did not violate any laws, policies, or rules and regulations. Proper conduct was found.

21-09-02: Classified as an Administrative Review. No complaint paperwork filed. Complainant alleged she called CPD to request a welfare check. The complainant alleged the dispatcher wasn't listening to her or taking her serious. The call was listened to and the dispatcher handled the call as trained. The complaint was administratively closed.

21-09-03: Classified as an Informal Investigation. The complainant stated officer was rude to him during an investigation into people throwing bottles at other City employees. Complainant refused to cooperate with the investigation. The investigation revealed proper conduct on behalf of the officer.

21-10-01: Classified as a Formal Investigation. Complainant reported officer struck them in the face with the complainant's cell phone. Proper conduct was found.

21-10-02: Classified as an Informal Investigation. Complainant reported officer was rude to them during a retail theft call. Complainant reported officer left the scene without obtaining needed paperwork. The investigation revealed improper conduct on behalf of the officer and corrective action was taken.

21-10-03: Department initiated formal complaint. Chief Reno initiated a Formal Investigation after an officer used force to arrest a juvenile on a trespassing complaint. This is an open investigation.

21-12-01: Classified as an Administrative Review. The complainant stated officers were not properly investigating complaints they made regarding their interaction with a respondent in an Order of Protection. The complainant was the protected party in the Order of Protection. The investigation showed officers were properly documenting these complaints. This complaint was administratively closed.

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