

PERSONNEL COMMENDATIONS/COMPLAINTS 2018 SUMMARY

**CARBONDALE POLICE DEPARTMENT
2018 ANNUAL REPORT**

The following is a summary of the Professional Standard/Personnel Complaints for 2018:

Commendations:	89	<u>Summary by general type:</u>	
Informal Complaints:	3	Rudeness/Standard of Conduct	5
Formal Complaints:	2	Improper Investigation:	3
Administrative	5	Improper Use of Force:	1
Total for Year	99	Harassment:	1
<u>Commendations/Recognition:</u>		Negligence:	0
Citizen Initiated	20	Criminal:	0
Department Initiated	51	Department Initiated	2
Outside Agency Initiated	18	<u>Specialized Reporting:</u>	
<u>Disposition for Complaints:</u>		Bias-Based Enforcement Complaints	1
Proper Conduct:	2		
Improper Conduct:	3		
Insufficient Evidence	0		
Unfounded	0		
Open:	0		
Administratively Closed	5		

"In the absence of a specific report, no person shall be subject to a stop, frisk, detention or search when such action is based solely and impermissibly on the person's race, color, sex, ethnicity, ancestry, gender, religion, age, disability, sexual orientation, financial status, or national origin, or upon the officer's perception of any person's race, color sex, ethnicity, ancestry, gender, religion, age, disability, sexual orientation, financial status, or national origin. Specifically, members of the Carbondale Police Department will not engage in any activities that are discriminatory or indicative of a practice of racial profiling." CPD Policy 401.

The Standards of the City of Carbondale Police Department are among the highest in the nation. Our Policies and Procedures have been reviewed and endorsed by the Commission on Accreditation for Law Enforcement Agencies from 1991 to 2011 and by the Illinois Law Enforcement Accreditation Program from 2011 to 2014. Since 2014, the Department has utilized the Lexipol policy management system to ensure it operates under the national best practice policies and procedures which are in compliance with Federal and State Statutes, as well as current case law. The Carbondale Police Department's effectiveness as a service agency was measured in part by the support of our community. Our Department encouraged and reported citizens' recommendations for improvement and welcomed both commendations and complaints concerning our personnel in the performance of their duties. The Department facilitated the collection of this information by adding step by

step instructions for making recommended commendations and complaints on the City of Carbondale Police website.

The City of Carbondale Police Department's Professional Standards Unit investigated all complaints against Department personnel regardless of the source of such complaints. Each complaint was investigated through a standardized process to ensure fair and impartial findings for both the complainant and the employee. All commendations or recognitions of exemplary service were added to the employee's personnel file.

The City of Carbondale Police Department is pleased to provide you with a summary of findings of the Professional Standards Unit for 2018.

PERSONNEL COMMENDATIONS/COMPLAINTS 2018 SUMMARY

CARBONDALE POLICE DEPARTMENT 2018 ANNUAL REPORT

18-6-1 : On 05/13/2018 a complainant alleged an officer used excessive force in arresting the complainant during a tow dispute. This incident was investigated as a Formal Investigation by the Department, as well as the Jackson County States Attorney, with a finding of Proper Conduct.

18-6-2 : On 06/06/2018 the Department initiated an investigation based upon a complaint that an officer hadacted improperly on social media. The incident was investigated as a Formal Investigation with a finding of Improper Conduct.

18-6-3 : On 6/15/2018 the Department initiated a complaint that an officer acted unprofessional and improper during a training exercise. The investigation was conducted as an Informal Investigation with a finding of Improper Conduct.

18-7-1 : On 07/03/2018 a complainant alleged an officer took a report but failed to investigate it in a timely manner. This incident was investigated as an Informal Investigation with a finding of Improper Conduct.

18-7-2 : On 07/24/2018 a complainant alleged the Police Department and the Fire Department did not respond to his request for assistance in a timely manner. This case was administratively reviewed and determined the complaint was unsubstantiated and administratively closed as a Fire Department issue.

18-8-1 : On 07/30/2018 a complainant alleged an officer was rude to them while arresting their son. This complaint was administratively reviewed and determined to be a miscommunication between the parties. This investigation was administratively closed.

18-8-2 : On 08/23/2018 a complainant alleged an officer arrested them without fully investigating the incident and for putting the handcuffs on too tight. This case was classified as an Informal Investigation with a finding of Proper Conduct.

18-9-1: On 09/18/2018 a complainant alleged an officer issued them a traffic citation based upon a previous officer complaint. The incident was reviewed and the officer's video confirmed a traffic violation had occurred. The complaint had no merit and was administratively closed.

18-10-1 : On 10/22/2018 a complainant alleged officers falsely made them a promise they would not be charged with their crime if they cooperated in another investigation. The complainant later withdrew their complaint and it was administratively closed.

18-10-2 : On 10/21/2018 a complainant alleged an officer failed to obtain their side of the story on a child custody dispute. The complainant has since failed to complete the proper paperwork for an officer complaint and has not returned Department calls. This incident was administratively closed due to a lack of cooperation.
